

**EVALUATION OF MEDIATION SERVICES
ADVANCED MEDIATION SERVICES**

MEDIATOR: Myer J. Sankary
DATE: March 24, 2004
MATTER:

In order to improve the mediation process, you are requested to evaluate the services provided recently by the mediator for this matter. Would you please take a few minutes to respond to the following questions:

	Poor		Excellent		
1. <u>Knowledge and Experience</u>					
Did the mediator have sufficient knowledge & experience to handle the subject matter ?	1	2	3	4	5
Did the mediator have sufficient skill & experience in dealing with the participants ?	1	2	3	4	5
Did the mediator have sufficient skill and experience in handling the negotiation process?	1	2	3	4	5
2. <u>Procedure</u>					
Did the mediator adequately explain the mediation process to the participants?	1	2	3	4	5
Did the mediator give the parties adequate opportunity to express their positions in the joint meeting?	1	2	3	4	5
Were the separate meetings of the participants & mediator handled well?	1	2	3	4	5
Was the dispute brought to a conclusion efficiently?	1	2	3	4	5
3. <u>Style and Demeanor</u>					
Was the style of the mediator appropriate for this type of case?	1	2	3	4	5
Was the mediator adequately respectful of all participants?	1	2	3	4	5
Did the mediator listen and understand the participants?	1	2	3	4	5
Did the mediator communicate well with the participants?	1	2	3	4	5

4. Neutrality, Confidentiality and Ethics

Did the mediator maintain sufficient neutrality?	1	2	3	4	5
Did the mediator respect the confidentiality of the participants?	1	2	3	4	5
Did the mediator act professionally and ethically during the mediation?	1	2	3	4	5

5. Satisfaction

Were the parties satisfied with the mediation services?	1	2	3	4	5
Were the attorneys satisfied with the mediation services?	1	2	3	4	5
Were the insurance representatives, if any, satisfied with the mediation services?	1	2	3	4	5

7. General Comments

Please comment about Mr. Sankary=s efforts as a mediator - eg. in what way did the mediation satisfy your expectations?

Did the mediation process contribute to the resolution of this dispute? Minimally, Moderately, Substantially

In your opinion, what is a fair and reasonable hourly fee for the mediation services of this nature? \$

Would you select the mediator again?	Yes	No
Would you recommend this mediator to others?	Yes	No
May we use your name as a reference?	Yes	No

Optional - Name of respondent: